

Your Trusted Commercial Cleaner Servicing Newcastle & Surrounds



Consistent Standard



Affordable Rates



Quality Assurance



Reliable & Dependable



MEET OUR OWNER

Suzanne Sheldon

Suzanne is a Novocastrian born and bred and she has owned local businesses in Newcastle and the Hunter for over 10 years. Following her passion of building and training professional teams in the service industry, Suzanne took over Flawless Clean in July of 2023 after seeing a need for truly adaptable and dependable commercial cleaning services. Suzanne prides herself on Flawless Clean's ability to deliver not just superior cleaning and staff coverage but to also offer dynamic service focusing on the specific needs of our clients, keeping them at the core of everything we do.



We Train & Invest In Our People

We pride ourselves on attracting, supporting and retaining **excellent experienced cleaners**



0413 034 144



admin@flawlessclean.com.au



flawlessclean.com.au



WHAT MAKES US UNIQUE

Why Flawless Clean?

Commercial Cleaning Specialists We specialise in small to medium offices and industrial facilities, delivering exceptional cleaning by “doing it better.”	Hands-on Approach Ensures Quality Our local team ensures quality through personalised service and quick onsite availability with a hands-on approach.	Experienced and Well Trained Team We match skilled cleaners to your needs, with our director overseeing initial cleans for tailored, exceptional service.
Thorough Understanding and Completion Our team handles WHS inductions, communicates effectively, and manages sensitive tasks safely and professionally.	Commercial Grade Tools and Products We equip cleaners with top-tier tools and products for superior quality finishes every time.	No Lock In Contracts Flexible weekly, fortnightly, or monthly plans—no lock-in contracts—tailored to your business needs.

Proudly Local, Award Winning, Commercial Cleaners

 Locally Owned And Operated In Newcastle

Our Difference

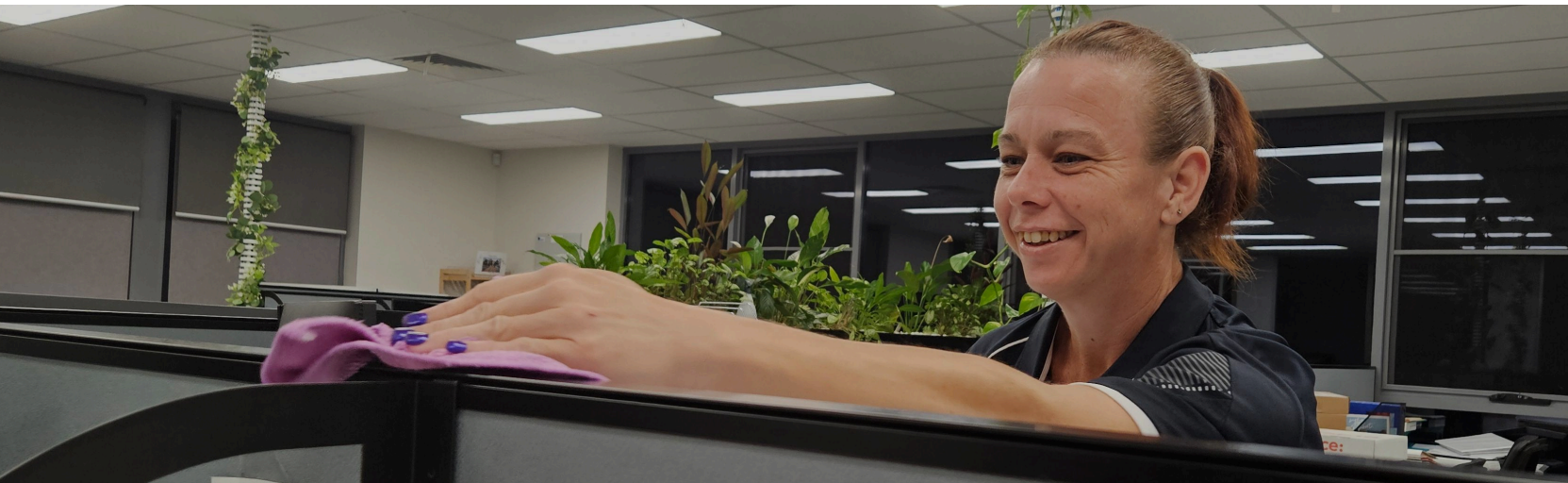
At Flawless Clean, we specialise in providing high-quality cleaning services customised to meet the unique needs of each client. Our team is committed to delivering reliable, consistent results that prioritise customer satisfaction. We take pride in being responsive and client-centric, offering a service that truly distinguishes us in the commercial cleaning sector.



We have been using Flawless clean for many years. **They are professional and reliable.** Suzanne and her team are very attentive and make regular contact with us to ensure their work is exemplary.

Peter Chong

Newcastle Business Owner



OUR CLIENTS

Trusted By More Than 100
NSW Businesses



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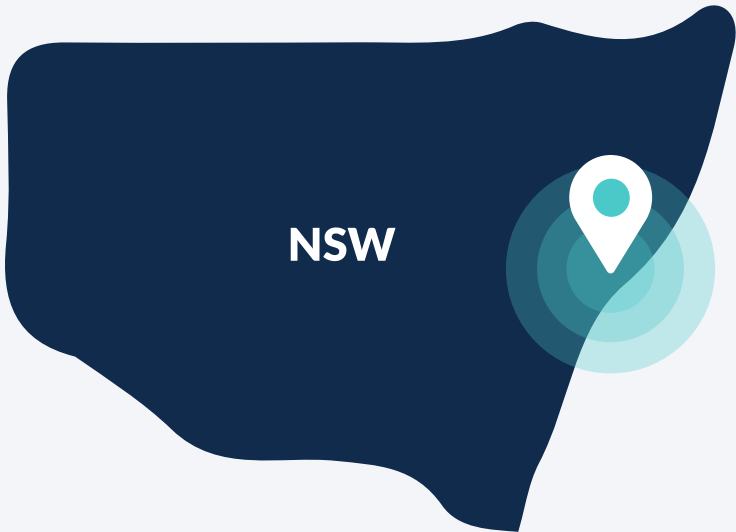
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INDUSTRIES

Commercial & Industrial

Flawless Clean provides comprehensive cleaning services for commercial and industrial spaces, ensuring high standards of cleanliness in environments that often experience heavy foot traffic and complex operational needs. Our team is trained to handle the specific challenges posed by warehouses, manufacturing facilities, and large commercial buildings, ensuring safety and compliance with industry regulations. We focus on maintaining a hygienic environment that boosts productivity and promotes a positive image for businesses, using specialised equipment and eco-friendly solutions to meet your exact requirements.



Servicing Newcastle & Surrounds

Flawless Clean provides reliable cleaning services for offices, industrial facilities, and strata properties across Newcastle, Lake Macquarie, and nearby areas. **Tailored solutions, guaranteed results.**

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INDUSTRIES

Office Cleaning

We understand that a clean office is crucial for maintaining a productive and professional environment. Flawless Clean offers tailored office cleaning services that ensure your workspace remains spotless, organised, and hygienic. From routine maintenance to deep cleaning, we focus on high-touch areas and common spaces, providing a healthy atmosphere for employees and clients. Our flexibility allows us to clean during off-hours to avoid disruption, while our team is committed to upholding the highest cleanliness standards for all office types, from small businesses to large corporate offices.



TESTIMONIALS

What Our Clients Say



Flawless Clean are always **very professional and extremely thorough when providing their services.** Not to mention their fantastic customer service, regularly checking in to ensure the highest standards are upheld. Could not recommend them enough!

Blade | Newcastle



We have been using the services of Flawless Clean for approximately 3 months now and when most cleaning companies start strong and then drop their standards quickly afterwards, **we could not be happier with Flawless.** Suzanne is pleasant to deal with and does a great job.

Craig Hewat | Engage VR Rehab

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Medical & Healthcare

In medical and healthcare settings, cleanliness is not just about appearances—it's vital for the safety and wellbeing of patients and staff. Flawless Clean offers specialised cleaning services for healthcare facilities, meeting strict hygiene standards and infection control protocols. Our team is trained to clean and sanitise high-risk areas such as treatment rooms, waiting areas, and bathrooms, using non-toxic and hospital-grade disinfectants. We ensure your facility remains compliant with health and safety regulations while providing a clean and welcoming environment for patients.



OUR WHY

Our Core Values



Customer Satisfaction Guarantee

We prioritise your satisfaction by tailoring services to your needs, delivering seamless results, and building trust for lasting client relationships.



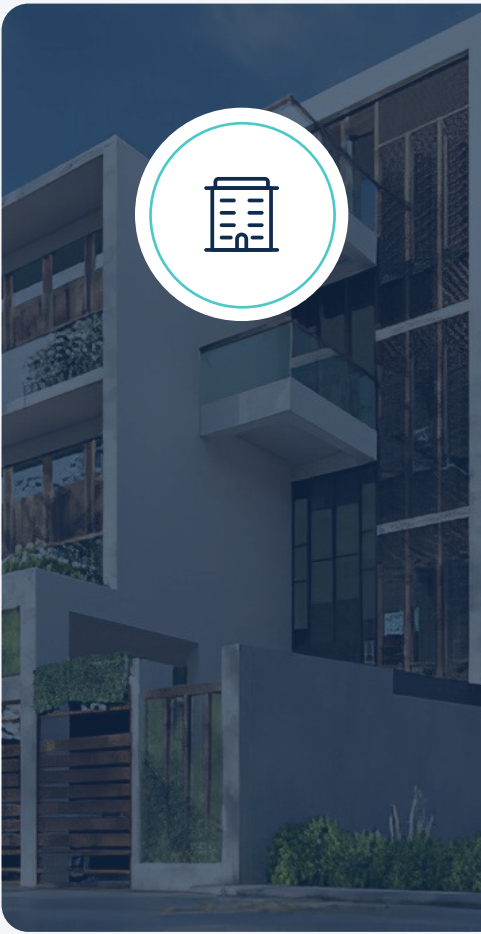
Consistently High-Quality Service

We deliver high standards with proven methods, professional equipment, and reliability, ensuring exceptional, trustworthy results every time.



Efficient & Time-Smart Solutions

We value your time by delivering efficient, high-quality solutions through excellent time management and a strong focus on productivity.



INDUSTRIES

Strata & Body Corporate

Flawless Clean offers reliable cleaning services for strata properties and body corporate buildings. We understand the demands of shared spaces like lobbies, stairwells, and common areas, customising our services to meet these needs. Our trained team ensures hygiene and safety, delivering spotless results and maintaining a positive reputation for the property.



INDUSTRIES

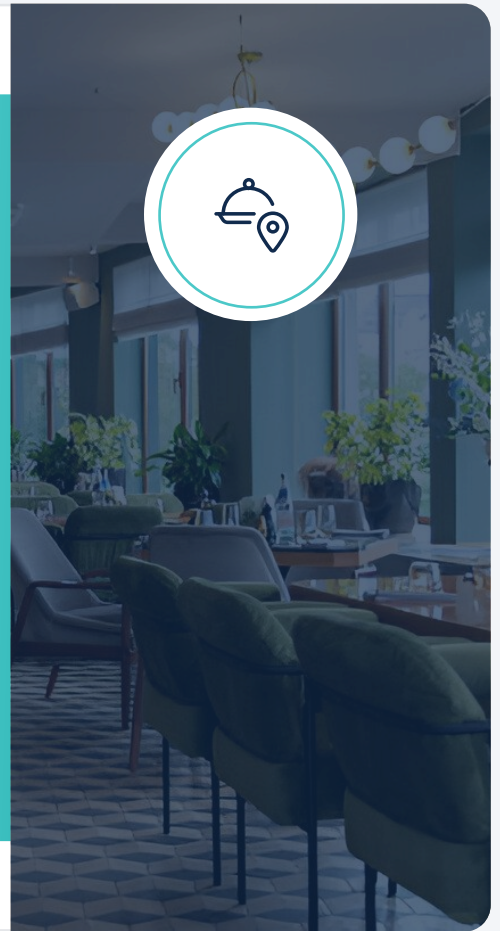
Retail & Shopping Centres

Retail spaces and shopping centres need consistent cleaning, especially in high-traffic areas like entrances, aisles, and restrooms. Our tailored services help maintain a welcoming environment for both customers and staff. We ensure floors, windows, and high-touch surfaces are spotless and hygienic. With flexible scheduling, we can clean during quiet hours or after business hours, so your retail space is always ready to impress.

INDUSTRIES

Restaurant & Hospitality

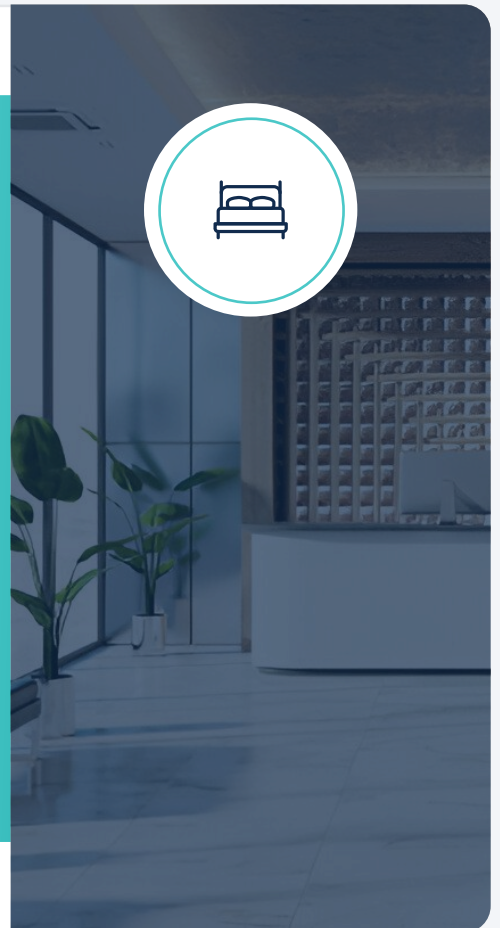
Restaurant and hospitality venues require top-tier cleanliness to maintain customer satisfaction. Focusing on high-touch surfaces, kitchens, and dining areas, our team uses eco-friendly, non-toxic products safe for food prep areas. With discreet and efficient service, we offer flexible scheduling to avoid disrupting operations, ensuring your venue meets the highest cleanliness standards for staff and customer safety.



INDUSTRIES

Accommodation & Hotel

Hotels and accommodation facilities depend on flawless cleanliness to ensure guest satisfaction. Tailored cleaning solutions cover lobbies, guest rooms, dining areas, and restrooms, using eco-friendly products that are tough on dirt but gentle on surfaces. Flexible schedules work around guest check-ins and check-outs, ensuring minimal disruption while maintaining high cleanliness standards for maximum guest satisfaction.



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INDUSTRIES

Car Dealership & Showroom

A clean car dealership reflects the professionalism and quality of the vehicles on display. Specialised cleaning services ensure spotless floors, gleaming windows, and pristine service areas. Focus is given to high-traffic areas, service bays, and customer waiting areas using automotive-safe products and equipment. Whether for daily maintenance or pre-sale cleaning, your showroom will always present a polished, professional image.



INDUSTRIES

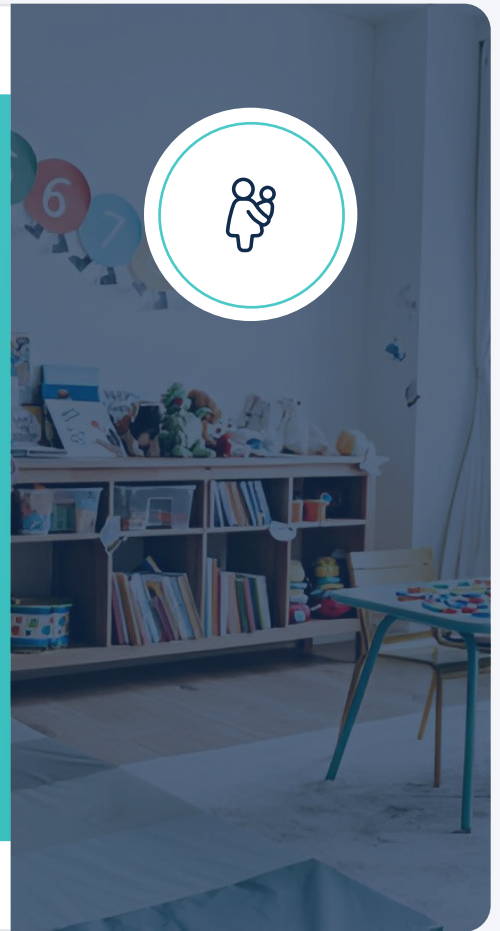
Gyms

Maintaining a clean gym is crucial for the health and safety of your members. Comprehensive cleaning services focus on high-touch equipment, locker rooms, and communal areas using non-toxic, eco-friendly products. Sanitising equipment, floors, and restrooms ensures a hygienic environment for every workout. Flexible cleaning schedules work around gym hours, keeping your space fresh, clean, and inviting with regular or deep cleans.

INDUSTRIES

Childcare Centres

A clean and safe environment in childcare centres is essential for the health and wellbeing of children, staff, and visitors. Specialised cleaning services focus on play areas, toys, and restrooms using safe, non-toxic products that are gentle on children but tough on germs. High hygiene standards are maintained, from sanitising play equipment to deep cleaning nap rooms, ensuring a safe, healthy space for kids to learn and grow.



INDUSTRIES

Retirement & Aged Care

Cleanliness is vital in retirement and aged care facilities to ensure the comfort and health of residents. Specialised cleaning services focus on high-touch surfaces, communal areas, and personal spaces using hospital-grade disinfectants and eco-friendly products. We sanitise bathrooms, kitchens, and common areas, creating a safe, hygienic environment and supporting the comfort and dignity of those in your care.



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